



NIGHTFORCE®

Nightforce Optics – Factory Warranty/Repair Form

Thank you for your interest and patronage in Nightforce Optics.

Nightforce Optics takes all warranty concerns serious, and it is our goal to assess and repair all riflescopes and/or accessories in a timely manner.

Before you send in your Nightforce Optics riflescope for a repair, **you must contact** our Customer Service Department by phone at 208.476.9814 and obtain a “Return Merchandise Authorization” or (RMA) number.

Check list for riflescope owners responsibilities:

- Obtain RMA number from Customer Service Department
- Complete **Factory Warranty/Repair Form** with assigned RMA number
- **Remove all rings, bases, lens covers, accessories, and attachments from riflescope**
- Include completed Factory Warranty/Repair Form and riflescope in same package
- Please package your riflescope adequately and protected for shipment
- Ship your riflescope, insured for replacement value, by trackable carrier to the address listed below:
Nightforce Optics, Inc.
Attn: Customer Service/RMA _____
336 Hazen Lane
Orofino, ID 83544
- Keep your tracking number and RMA number available for future reference

Additional information:

- We will notify you, via email (**if provided on the returned Factory Warranty/Repair Form**), when we receive your riflescope
- Our repair time is typically under three weeks
- We return confirmed “warranty” riflescopes via 3-Day UPS – signature required
- Please provide us a shipping address - we cannot ship product to a P.O. Box

We are not responsible for any item(s) attached to riflescope. Any riflescope sent in with rings, mounts, or accessories attached to it

MAY BE RETURNED WITHOUT BEING REPAIRED or MODIFIED.

Riflescope will be returned to the customer with a Shipping & Handling charge.

Prices, specifications, and availability are subject to change without prior written notice.

Revision Date: December 11, 2013



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Nightforce Optics, Inc. – 336 Hazen Lane – Orofino, ID 83544

Technical Support Phone: 208.476.9814 – Fax: 208.476.9817

For additional copies visit our website

www.NightforceOptics.com

“ click on Support and Download the Factory Warranty/Repair Form”

Nightforce Optics - Factory Warranty/Repair Form

All Nightforce Optics' trademarks and copyrights apply.

Call Customer Service at 208.476.9814 for RMA number before shipping your riflescope to the factory.

RMA Number: _____

Customer Name: _____

Optic Description

MODEL	MAGNIFICATION	FEATURE	ADJUSTMENT	RETICLE	SERIAL #

Date Purchased: _____ Purchased From: _____

Malfunction Experienced

Please select the option that best describes the issue you are experiencing

- | | | |
|--|--|---------------------------------------|
| <input type="checkbox"/> Point of Impact Shift | <input type="checkbox"/> Tracking Inaccuracy | <input type="checkbox"/> Parallax |
| <input type="checkbox"/> Resolution | <input type="checkbox"/> Debris | <input type="checkbox"/> Illumination |
| <input type="checkbox"/> Other _____ | | |

Customer Notes or Comments: *please provide a brief description of your concern(s)*

Customer Contact Information: (Required)

Name: _____

Daytime Phone: _____

Email: _____ *(required if you would like to receive notifications via email)*

Billing Address:

Return Shipping Address: *(check if same as Billing Address)*

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